

ONLINE SHOP & E.R.P



How do we integrate the Online Shop to the E.R.P.

Our enterprise resource planning system is a management and resource planning tool designed to provide top level support from which you can manage and coordinate resources and areas existing within your company, centralizing the flow of information in a organized and automated way.

All the functions that are developed within the Online Shop are linked with Customer Service, Products and Services Management, Document Management, etc which are running within the ERP, making the management of all your business more effective and efficient.

What do we offer with our E.R.P.

It works with Open Source Coding that facilitates a more adaptable and faster process at the time of migrating information from existing systems.



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FEATURES OF A OUR SERVICE

All our modules can be customized and adapted under specifications for each company's line of operation.



WE INCLUDE THE FOLLOWING MANAGEMENT MODULES:



Financial Management

- Client and provider invoicing.
- Bank account management.
- Direct debit management.
- Financial statistics.



Product and service management

- Complete product and service management.
- Warehouse management and product's stock handling.
- Sales statistics by products.
- Shipping and transport management.



Commercial management

- Budget and orders' statistics.
- Orders to customers and suppliers.
- Generation of delivery notes or warehouse stock updates.



Customer Relationship Management (CRM)

- Management of: clients potentials clients, suppliers and contacts.
- CRM : budgets, interventions, orders, invoices, etc.
- Follow up of contracts made with third parties.



Document Management

Electronic document management integrated in the following sections: budgets, orders, invoices, customer service, etc., allowing the association of documents within those sections of the ERP (i.e, authorizations, technical documentation, notes of delivery, customer RIF, contracts, etc.)



Contract management

- Notices in the dashboard.
- Billing of contracts.
- Product monitoring and periodic sale services.



Calendar and Records Management

- Calendar and management for all events.
- Sharing calendar information with the rest of team (users).
- Google integration with CAL (required module).



Human resources management

- Annual leave requests by the employees.
- Possibility of including the payment of salaries to employees so that all is reflected in the business management.



Custom Modules

- Development of customized modules for the client according to their needs and current management systems.
- Total integration of new tools and / or applications to already existing systems.



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